



Connect

People, process and technology blueprints for Ansible Automation Platform

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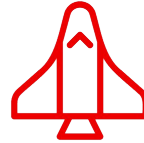
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Who are we?

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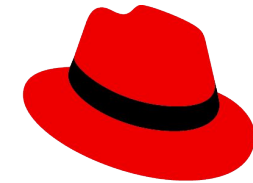
Product Experts

- proven experience in helping
- customers and partners adopting
- Red Hat technologies



EMEA coverage

Launch team can be deployed close to where you are and in many languages



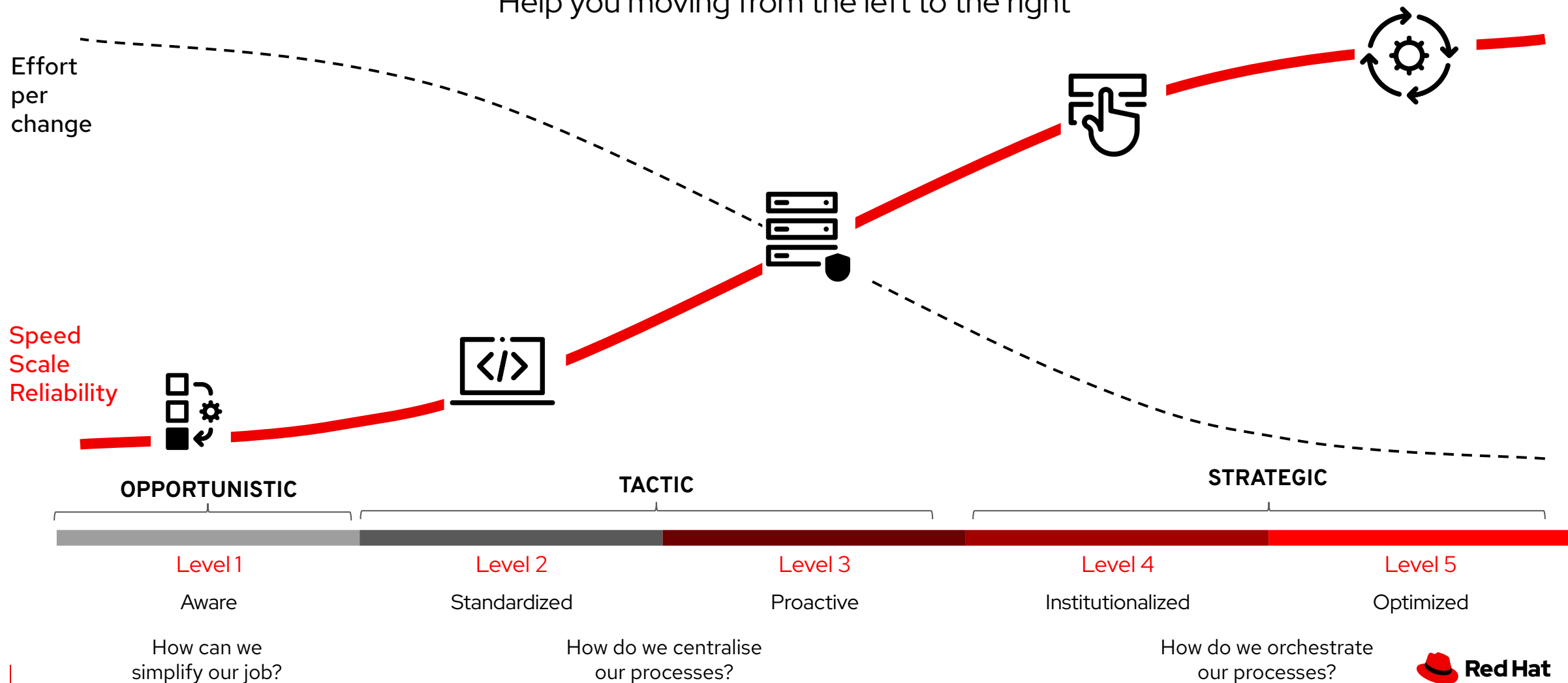
All Red Hat Technology

Organized in Technology streams including but not limited to Ansible, OpenShift and RHEL



What's our purpose?

Help you moving from the left to the right



Typical Blockers



People

- Technical Training and Onboarding
- Communities and Sharing
- Bridge silos, foster collaboration



Processes

- Outdated processes not fit for automation
- Manual time consuming approval processes

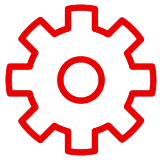


Technology

- No or bad API support
- Niche tools with isolated knowledge
- Establish Automation First mindset



How can we help?



Workshops

- Security
- Developer
- Experience
- Onboarding



Labs

- RHEL
- Windows
- Networking
- And more



Technical Questions

- How Ansible and AAP can be used?
- Feedback on Architecture or customer solutions



Community

- Tips on how to build communities
- Support existing community events





Ansible Operational Model

AOM for short



Operational Model for Ansible

OMA for short



`{{ your proposal here }}`

`{{ undefined }}` for short

Why did we create it?

- ▶ Started as a bespoke model for one customer
- ▶ Refined through numerous conversations
- ▶ Helps us to navigate through the conversations and makes sure no area is overlooked or missed
- ▶ Outcome can help to define next steps and action items

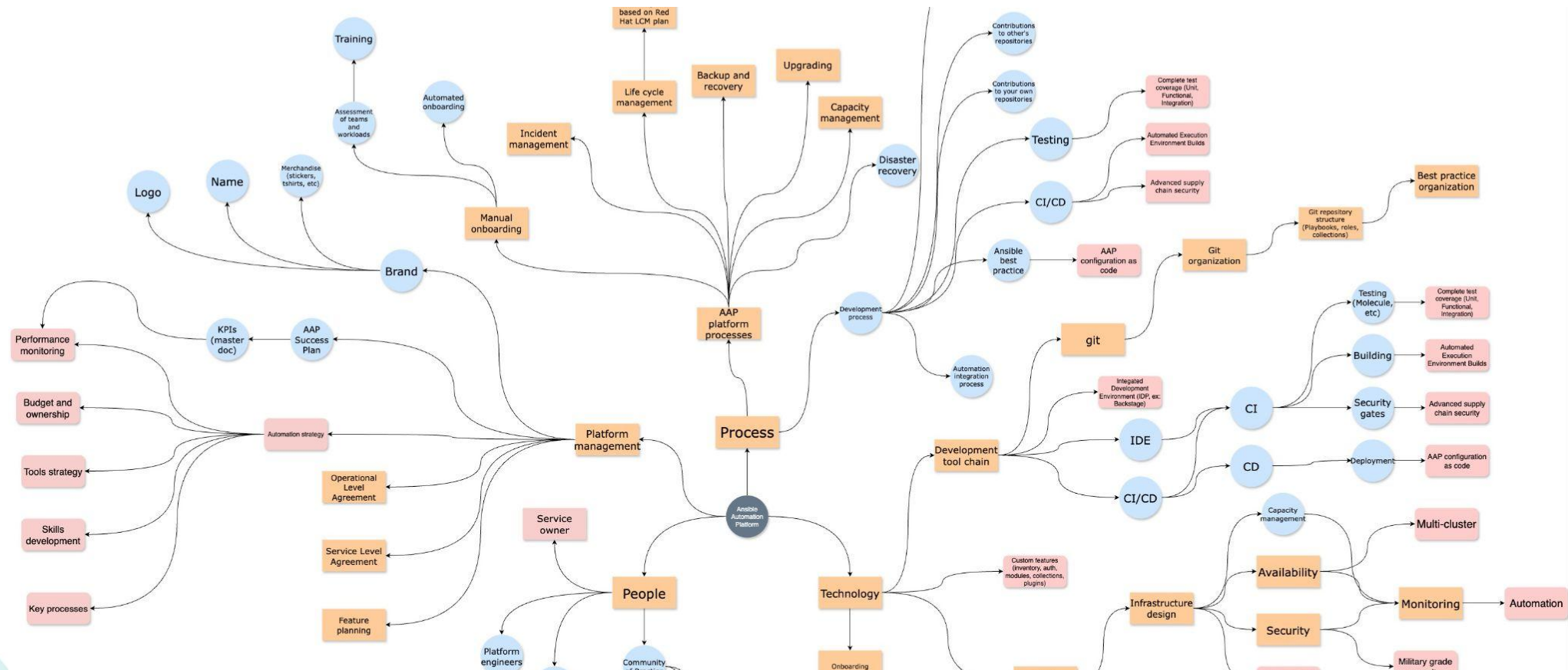


What is it?

- ▶ A collection of good practices
- ▶ Mind-map visualization and detailed documentation
- ▶ Organised in People, Process, Technology
- ▶ Divided in maturity stages (MVP, 2.0, Advanced)
- ▶ Open source project, on gitlab.com and available via a web page <https://ansible-ops-model.gitlab.io>



What does it look like?



How to use it?

- ▶ As additional documentation
Where you today? What's missing?
- ▶ As a benchmark against good practices
List to double check your progress
- ▶ As a benchmark against good practices
Validate with other teams, departments, customers, partners.
- ▶ As an inspiration for feature planning for your environment
EDA, Policy Enforcement, CI/CD, AI, ...



How to benchmark?

- ▶ Form a team with all relevant stakeholders (techies, management, architect, security, compliance)
- ▶ Set some time aside (4-16h)
- ▶ Make your own copy of the board
- ▶ Use items as discussion starters, feel encouraged to make changes



How to benchmark?

- ▶ “Start at the beginning, and when you come to the end, stop”
 - Explore options by stage
 - Or do it by area
- ▶ Color code what you have and what you don't
- ▶ Prioritise the outcome, assign action items and milestones



Where can you find it?

<https://ansible-ops-model.gitlab.io>

Operational Model for AAP

Minimal Viable Product

2.0

Advanced

Contributing

Search

An operational model for the Red Hat Ansible Automation Platform

Hello and welcome. This is a good practice based operational model for Ansible Automation Platform. This model is for people who wants inspiration for how you can run a central automation platform based on Ansible Automation Platform.

This model covers good practices and should not be read as a list of things you always need to do. Different organizations are different.

The model, which covers people, process, technology, service management and strategy is divided between three different advancement levels (1-3). Access these different levels via



DEMO





Connect

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